

Corporate Key Performance Indicators 2022 – 23

Empowering our communities, towns and cities to thrive							
	Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
E1	Continue to ensure the bus network is inclusive with good connectivity for all of our communities.	<ul style="list-style-type: none"> % of areas of high Indices of Multiple Deprivation with access to a 30 minute or more frequent bus service 	Head of Mobility Services	Assess demographics of each area of multiple deprivation .		<ul style="list-style-type: none"> Tools have been developed to assess network impact with an EDI lens. Commercial local bus market is volatile. Bus operators indicated up to 100 local bus services will be reduced, & up to 26 local bus routes withdrawn. The Mayor has written to Government for continuation funding after the end of September. 30 minute frequency target identified is not deliverable given constrained budget and high levels of inflation. This will be reviewed. 	<ul style="list-style-type: none"> Key pressure is on retention of existing bus network with constrained funding budget. If the service cuts are implemented by bus companies, areas of the community will be left unserved by bus services. <p>August Update</p> <ul style="list-style-type: none"> On 18th August DfT announced additional funding for six months. The new funding will help to stabilise the bus network, but this will be subject to negotiation with bus operators.
E2	Delivery of Brownfield Housing Fund (BHF) Programme (year 3 of 5) – BHF aims to deliver a start on site for 4500+ new homes on brownfield land which can demonstrate a market failure, and a Benefit Cost Ratio of 1.	<ul style="list-style-type: none"> Progression of 10 Business cases through Assurance Framework to enable 1200 new homes on brownfield land by 31st March 2023 	Head of Economic Implementation	<ul style="list-style-type: none"> Projects undertake Equality Impact Assessment's Identify developments that contribute in areas of Indices of Multiple Deprivation. 		<ul style="list-style-type: none"> Q1 – no business cases progressed to Programme Appraisal Team (PAT) however the programme is on track to take 3 Outline Business Cases – approx. 890 homes - to Programme Appraisal in Q2 July/Aug, and to Place Committee in September for approval. The programme has secured an additional £22m Government funding, therefore the output target is expected to increase over the year. 	<ul style="list-style-type: none"> Each project has completed an Equality Impact Assessments (EqIA) which will be updated as it progresses through the Assurance Framework. Of the 890 homes subject to OBC approval in Q2, approx. 200 are anticipated to be affordable across a range of tenures, including an element of supported living for people with special needs (learning, physical & mental) & accommodation for the elderly.
E3	Prepare new policy and maintain existing policies as part of the Strategic Economic Framework including consultation where relevant (ensuring good reach and consideration of EDI).	<ul style="list-style-type: none"> West Yorkshire Housing Strategy to be approved (Quarter 4). West Yorkshire Nature Recovery Strategy to commence (Summer 2022) West Yorkshire Low Emissions Strategy updated (Quarter 4). Flood Review (refresh complete - Quarter 4). 	Head of Place and Environment Policy	<ul style="list-style-type: none"> New policies / plans include how to improve the quality of place for people in disadvantaged communities and from diverse backgrounds. Where consultation is to be undertaken, focus on engaging with people from diverse groups. The policies will contribute to the investment priority outcomes and will be reported through the state 		<ul style="list-style-type: none"> West Yorkshire Housing Strategy – commencement initial phases 1 and 2 out to procurement, which will establish a new project timetable Initial work started to learn about scope of West Yorkshire Nature Recovery Strategy. Flood Review refresh – commencement delayed due to a lack of resource (diverted onto Climate and Environment Plan Wave 1 project development). Also, a need to delay start to allow for 	<ul style="list-style-type: none"> The Dementia-ready Housing Task Force is focussing on issues for people from BAME backgrounds and those from all LGBTQIA+ groups as one of its' themes. The refresh of the Flood Review/ integration within a wider Climate Resilience Strategy will include an Equality Impact Assessment and consideration of EDI Issues.

				of the region report for example access to green space from disadvantaged communities (just over a fifth of West Yorkshire's population have easy access to local natural greenspace), and properties at risk of flooding (around 4% of residential properties in West Yorkshire fall within a flood zone).		consideration of the flooding work in the wider climate resilience landscape. <ul style="list-style-type: none"> Dementia-ready Housing Task Force is set up and is to commission a WY dementia strategy as part of the Housing Strategy. 	
E4	Build integrated place-based pipelines and secure funding that further our inclusivity and levelling up ambitions (aligned to capital and revenue funding opportunities).	<ul style="list-style-type: none"> Spatial Priority Areas - further definition and enabling, inc. strategic partnership with Homes England by Quarter 2, Secure 120million flood risk management funding (Government and other partners, Quarter 1) Design quality (review completed of 60% TCF schemes by Q4, SPA sites identified for design support Q3, Safer parks design guidance completed Quarter 3. Digital Infrastructure (Gigabit-capable broadband) pipeline developed, and funding secured (derived from Digital Infrastructure Opportunity Mapping) Quarter 4. 	Head of Place and Environment Policy	<ul style="list-style-type: none"> New interventions to support people in disadvantaged communities and from diverse backgrounds. The interventions will contribute to the investment priority outcomes and will be reported through the state of the region report, for example access to green space from disadvantaged communities (just over a fifth of West Yorkshire's population have easy access to local natural greenspace), properties at risk of flooding (around 4% of residential properties in West Yorkshire fall within a flood zone) and internet and mobile coverage. 		<ul style="list-style-type: none"> Safer Parks (for women and girls) research project fieldwork is complete. Analysis is ongoing. Spatial Priority Areas (SPA) sites for design support – longlist is being assembled. Transforming Cities Fund (TCF) schemes – about 40% schemes reviewed to date. Digital Infrastructure – Approval granted for the use of Broadband Gainshare to recruit a new Programme Development Lead. Approval granted to start project development work on the Gigabit Infrastructure Fund. Digital Opportunity Mapping paused whilst funding identified. 	<ul style="list-style-type: none"> Safer Parks (for women and girls) findings have identified issues which will be used to influence policy and practice including design guidance. These will also impact positively on other more vulnerable groups. TCF schemes reviewed have included changes such as incorporating ramps for those with disabilities or with children, a fairer gender mix of WCs and including water points in bus stations. Completion of the Digital Opportunity Mapping will allow Research & Innovation team to undertake detailed spatial mapping of the potential opportunity areas and any EDI implications.

Building a sustainable, nature rich & carbon neutral region							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
B1	Incorporate carbon impact assessment into the assurance process, provide support to promoters to	<ul style="list-style-type: none"> Incorporate carbon impact assessment into the assurance process Provide support and guidance to scheme promoters to help them 	Head of Research and Intelligence	<ul style="list-style-type: none"> Determined by delivery of improvement through capital schemes. 		<ul style="list-style-type: none"> New Stage 1 and Stage 2 carbon appraisal guidance is now fully incorporated into Assurance Framework. Carbon impact assessment (CIA) will be required for all projects submitted for decision points in Stage 1 (SA/SOC) from 1 	<ul style="list-style-type: none"> Incorporation of new carbon guidance and toolkit into Assurance Framework appraisal and business development will allow for much earlier alignment of projects to Climate Plan and actively shape the options developed by sponsors – the new stage 1 Strategic

Building a sustainable, nature rich & carbon neutral region

Business plan objective		2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
	facilitate this and publish the results of the carbon impact assessments of existing schemes.	carry out carbon impact assessments <ul style="list-style-type: none"> Publish the results of the carbon impact assessments of existing schemes. 				September 2022 and for Stage 2 (OBC/FBC) from 1 October 2022. Projects that have already undertaken a qualitative CIA at Stage 1 will be required to undertake a quantitative CIA at Stage 2. <ul style="list-style-type: none"> Carbon impact guidance, toolkit and project assessments were published at the March and July meetings of the Carbon Energy and Environment Committee (CEEC) and CA. Full program of training to support internal and external project managers has been delivered along with briefing and training sessions for members of CEEC and Transport Committees as well. 	Outline Business Case (SOBC) assessment will also allow for wider environmental and inclusion considerations to be assessed as well using a doughnut economics analysis approach as well.
B2	Reduce carbon generation in Combined Authority facilities and buildings through lower energy use and increasing the proportion of waste recycled.	<ul style="list-style-type: none"> 10% reduction in energy use At least 30% of waste is recycled Contribute to savings against corporate carbon emissions (2019/20) baseline of 1072 tonnes. 	Head of Assets	Improve air quality in West Yorkshire by reducing carbon dioxide and methane emissions from waste disposal by reducing amounts burnt or sent to landfill · Reducing carbon dioxide and nitrous oxide emissions from waste and energy production will contribute to better air quality in areas of deprivation, which typically have higher levels of these gases.		<ul style="list-style-type: none"> Wellington House, Leeds and Bradford Solar Photovoltaic (PV) arrays now online and delivering improved savings. For example, Leeds Bus Station currently showing a 15% reduction in electricity use against same period last year. Waste management continues to deliver waste reductions. Recycling rates steady at c. 40%. With regard to recycling, in June our figure was 34.98%, unfortunately in July we dipped to 25.35%, however, communications are being sent to all BSMs so this will likely increase back to over 30%. Carbon emissions for 2021/22 were 688 tonnes against a baseline on 1072 for 2019/20. 	<ul style="list-style-type: none"> Increase in delivery of renewable energy contributes to regional improvements in environment (air quality) which is generally worse in areas of deprivation.
B3	Complete delivery of Social Housing Decarbonisation Fund Wave 1 programme – modifications to	<ul style="list-style-type: none"> Facilitate the delivery of retrofit improvements for up to 1316 homes through partnership working with 9 registered providers by 31st March 2023 	Head of Economic Implementation	<ul style="list-style-type: none"> Reduction in fuel poverty for up to 1316 households in social housing provision 		<ul style="list-style-type: none"> Resource and procurement complete, work on site has already commenced with 3 providers with a further 4 to commence on site in August. 	<ul style="list-style-type: none"> A specific EDI measure to be agreed with the consortium. It is anticipated that of the 1000 rental properties that will receive cavity wall insulation, this has the potential to save each property

Building a sustainable, nature rich & carbon neutral region

Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
existing social housing to improve energy efficiency; a consortium programme of 9 local housing associations, coordinated by the Combined Authority					<ul style="list-style-type: none"> Forecasted programme is to complete all works by end March 2023. 22 properties completed April-June with certificates. This KPI is rated as Amber because the funding can only be awarded once the property has been confirmed as an EPC C after the works have been completed. 	<p>per annum £235 in energy bills (at Nov 2021 prices).</p> <ul style="list-style-type: none"> Social housing tends to have a higher proportion of: <ul style="list-style-type: none"> ✓ -lower income population ✓ -the BAME community ✓ -Female occupants ✓ -Older occupants Measures therefore, to increase energy efficiency and reduce cost has the potential to benefit these groups more. 	
B4 Complete delivery of Retrofit Hub pilot (Community Renewal Fund) – feasibility work to design energy efficiency measures for housing stock which is difficult to retrofit.	<ul style="list-style-type: none"> Facilitate the creation of 100 whole house plans and a toolkit of retrofit designs for hard to treat pre-1919 stone terrace properties in Manningham by 30th June 2022 	Head of Economic Implementation	<ul style="list-style-type: none"> Provision of energy efficiency advice for up to 100 households in one of the most deprived wards of Bradford to assist in reduction in fuel poverty. Linkage to skills advice for green jobs training as part of same project (led by Economic Services). 		<ul style="list-style-type: none"> Extension of time approved to deliver outputs by 30 October 2022. New target of 150 surveys and plans to be supported through the delivery of this scheme As of 10.08.2022 – 122 whole house surveys will have been completed. Of these surveys, 50 whole house plans have been created and posted to residents. 9 adult learners have signed up to register onto the Retrofit hub module which will be delivered from 18.08.2022. 	<ul style="list-style-type: none"> Translation support is in place for residents who do not speak English as a first language through the utilisation of Manningham Housing Association (MHA) volunteers and translated materials 122 residents/homeowners (mostly from low income, BAME communities) have been given free energy efficiency advice during the completion of the surveys, to help improve the thermal performance of their homes. The provision of free skills training has widened to allow adult learners across West Yorkshire to register and complete the free Retrofit Module 	
B5	<ul style="list-style-type: none"> PLEASE NOTE - This KPI has been merged with B2 to strengthen B2 and reduce duplication of information. B5 KPI - Reduce energy use by 10% and increase recycling to at least 30% across the CA facilities and buildings. 						
B6	Ensure all fossil fuel usage continues to be purchased from renewable sources.	<ul style="list-style-type: none"> Gas and electricity supply contracts are from renewable sources 	Head of Assets	<ul style="list-style-type: none"> Improve air quality in West Yorkshire by buying energy from sustainable sources 		<ul style="list-style-type: none"> Gas and Electricity contracts provide for 100% renewable energy 	<ul style="list-style-type: none"> This is a qualitative rather than quantitative assessment as it is difficult to assess the regional and local air quality improvements from national suppliers. Typically renewable energy is described as that received from such industries as solar, wind, hydro, geothermal and biomass but may also include some carbon offsetting from industries and activities such as forestry management (tree planting etc).
B7	Replace the CA's existing diesel vehicles with	<ul style="list-style-type: none"> Replace 6 vehicles 	Head of Assets	<ul style="list-style-type: none"> Contribute to improved air quality in West Yorkshire by reducing carbon 		<ul style="list-style-type: none"> Procurement of electric vehicles delayed by global chip shortage. Order placed for electric vehicles 	<ul style="list-style-type: none"> No reduction in emissions gases can be achieved until the new electric vehicles are in use. Once received the electric

Building a sustainable, nature rich & carbon neutral region

Business plan objective		2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
	electric vehicles in 2022/23			monoxide and nitrous oxide from vehicle emissions		with current delivery date scheduled for October 2022	vehicles will save the annual emissions of the current diesel fleet.
B8	Implement the actions from the Carbon and Environment Action Plan.	<ul style="list-style-type: none"> Climate and environment plan prioritisation (Quarter 1) Launch Energy Accelerator targeting private sector investment (Quarter 1), Launch Better Homes Hub targeting public/private sector investment (Quarter 3) 	Head of Place and Environment Policy	<ul style="list-style-type: none"> The plan focusses on a just transition to net zero and so priority will be given to interventions that support our deprived communities. The delivery of the plan and the interventions will focus on the investment priority outcomes and will be reported through the state of the region report e.g. - rates of fuel poverty, residents and businesses at risk of flooding and access to green spaces. 		<ul style="list-style-type: none"> 15 of the high-level actions from the Climate and Environment Plan have been prioritised for Gainshare funding via Carbon Energy and Environment Committee (CEEC) and LAs. Strategic Assessment covering seven of the high-level actions approved 16 June 2022, includes Better Homes Hub. Development funding of £836k approved by CA on 22 July 2022 to allow development activity to continue at pace and resource for delivery to be secured. Strategic Outline Case (SOC) for the seven high-level actions being considered at 28 September 2022 PAT and 19 October 2022 CA. Net Zero Region Accelerator to be launched and targeting initial pipeline and prospectus in autumn 2022. 	<ul style="list-style-type: none"> EDI measures being integrated into the design of all programmes being brought forward from the Climate and Environment Plan. Equality Impact Assessment (EqIA) produced for the Strategic Outline Case.
B9	To encourage and incentivise the CA's supply chain to minimise their carbon impact.	Carbon impact considerations to form part of all procurement strategies over £50k	Head of Commercial	Procurement strategies are required to include their EDI implications		<ul style="list-style-type: none"> 40% of procurements completed during Q1 have included Carbon impact considerations. Prior to the KPI being developed, this was not a requirement and the majority of procurements concluded in Q1 were initiated prior to this. Going forward carbon impact considerations will form part of all procurement strategies over £50k. 	<ul style="list-style-type: none"> Equality Impact Assessment (EqIA) screening templates are completed for all procurement exercises.

Creating an accessible, clean & customer focused transport system

Business plan objective		2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
T1	Meet the Transforming Cities Fund Annual Expenditure target.	<ul style="list-style-type: none"> £129.5M expenditure. 	Head of Service – Transforming Cities Fund.	<ul style="list-style-type: none"> Projects undertake Equality Impact Assessments Projects develop inclusive stakeholder plans that include a variety of accessibility groups, community groups, user groups, etc Users are engaged throughout design and delivery stages, and into operation of new facilities where required Schemes are designed to best practice and design standard. 		<ul style="list-style-type: none"> Q1 forecast was £38.6m based on partner forecasting at start of year. Q1 outturn was £5.67m however some claims could not be paid due to outstanding funding agreements Continue to push partners to provide accurate project forecasts TCF team collating more realistic forecasts, but reliant on accuracy of partner information 	<ul style="list-style-type: none"> EQIA Expectations and Toolkit communicated to internal and external teams via Programme Boards and day to day correspondence including requirements for engagement. EQIAs form part of Quality Review Process – Inclusive Design Guidance forms part of Quality Checklist. All except 3 schemes have some form of EQIA completed (some require significant review and updating) – Prog Team Tracking and monitoring updates and quality of submissions. Team working with PMA on EQIA mapping against Assurance Framework – guidance and expectations.
T2	Continue development and delivery of Transforming Cities Fund programme projects.	<ul style="list-style-type: none"> 15 x Outline Business Case's approved 14 x Full Business Case's approved 5 x projects start on site 1 project complete on site 	Head of Service – Transforming Cities Fund	<ul style="list-style-type: none"> Projects undertake Equality Impact Assessments Projects develop inclusive stakeholder plans that include a variety of accessibility groups, community groups, user groups, etc Users are engaged throughout design and delivery stages, and into operation of new facilities where required Schemes are designed to best practice and design standards 		<ul style="list-style-type: none"> Outline Business Cases: Approved (3): Planned (12): Full Business Cases: Approved (3): Planned (13): Start on Site: On site (3): Planned (2): Completion Planned (2): 	<ul style="list-style-type: none"> EQIA Expectations and Toolkit communicated to internal and external teams via Programme Boards and day to day correspondence including requirements for engagement. EQIAs form part of Quality Review Process – Inclusive Design Guidance forms part of quality checklist. All except 3 schemes have some form of EQIA completed (some require significant review and updating) - Prog Team Tracking and monitoring updates and quality of submissions.

Creating an accessible, clean & customer focused transport system

Business plan objective		2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
T3	Lead work on bus reform to drive up standards of bus travel.	<ul style="list-style-type: none"> Undertake a public engagement to refresh the understanding of the public view of bus travel (Q1). Establish the Enhanced Partnership (Q1). Agree the objectives and the compelling case for change for bus to ensure our bus network is inclusive and provides the connectivity the communities need (Q2). Undertake the needs assessment for bus reform, develop options for delivery of zero emission buses to West Yorkshire (Q4). 	Head of Transport Policy	<ul style="list-style-type: none"> The Bus Service Improvement Plan (BSIP) will look to enhance the bus service offer and provide connectivity to communities. The indicators will be reported through the State of the Region report and Bus Service Improvement Plan annually. <p>To include:</p> <ul style="list-style-type: none"> Increased customer satisfaction with local bus services BSIP targets - 7.5 (2025) and 8 (2030) (score of 1-10) Improved housing accessibility by bus via the core bus network – BSIP targets - 55% (2025) and 65% (2030) Improved employment accessibility by bus via the core bus network – BSIP targets – 60% (2025) and 70% (2030) 4) Improved satisfaction with personal security while on the bus – BSIP targets - 85% (2025) and 90% (2030) 		<ul style="list-style-type: none"> The Big Bus Chart is currently underway and will conclude in September 2022, analysis will follow. The Enhanced Partnership was established in April 2022. The case for change is currently in development, and is expected to be considered by transport Committee in October 2022. Consultants being procured for bus reform needs assessment. It is expected that this assessment will consider options for delivery of further zero emission buses for West Yorkshire. 	<ul style="list-style-type: none"> An assessment of the BSIP targets will be undertaken as part of the BSIP monitoring in the autumn. For the Big Bus Chat the consultation team are finding ways to ensure the drop-in events have been as accessible as possible to ensure as many people are able to participate. As well as online surveys, the surveys have been made available in easy read and in various different languages.
T4	Further develop mass transit proposals for West Yorkshire.	<ul style="list-style-type: none"> Establish regular engagement with DfT on mass transit (ongoing) Obtain approval for the Programme SOBC and start work on the corridor business cases (Q1) Development of the commercial and delivery strategy, resource mobilisation (Q2) 	Interim Director of Mass Transit	<ul style="list-style-type: none"> An EDI strategy for Mass Transit will be published by the end of 2022. A comprehensive network of accessibility engagement groups to be established over the next 12 months in order to provide a robust forum to receive further feedback on the Mass Transit Strategy, as well as to act as a 		<ul style="list-style-type: none"> Good engagement with DfT and inclusion of mass transit in the final City Region Sustainable Transport Settlement. SOBC approved with further funding allocated to allow progression of the programme. A CA paper in July set out programme and next steps. 	<ul style="list-style-type: none"> EDI strategy being developed.

Creating an accessible, clean & customer focused transport system

Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
			longer-term sounding board for all key decisions concerning Mass Transit's design, construction and future development. <ul style="list-style-type: none"> • Work with the Combined Authority's Communications/Engagement and Research Intelligence teams to ensure that the planned route options engagement exercise for Mass Transit is fully accessible for all, and provides an opportunity for all communities along these routes to have their say. 			
T5	Build a transport pipeline, promoting active & decarbonised travel. <ul style="list-style-type: none"> • Review the Connectivity Infrastructure Plan scheme lists(Q2) • Develop delivery plans from existing and new strategies for development, understand the gaps and develop a prioritisation process (Q3) 	Head of Transport Policy	<ul style="list-style-type: none"> • Linkage to E1. that new transport projects support inclusive growth and our social wellbeing objectives and align with wider ambitions, through assessment against an agreed prioritisation framework. 		<ul style="list-style-type: none"> • The Connectivity Infrastructure Plan scheme lists are currently being reviewed and being considered in the context of writing a new Local Transport Plan for West Yorkshire • Delivery plan development is in progress for a number of emerging and existing strategies. This will be concluded as the new Local Transport Plan develops. 	<ul style="list-style-type: none"> • Equality, diversity and inclusion are part of the prioritisation framework for the pipeline development and will be central to the Local Transport Plan development. • External input will be sought for the Local Transport Plan which will include representation to champion EDI.
T6	Bus Service Improvement Plan – year 1 delivery <ul style="list-style-type: none"> • Fares, ticketing and information • Network accessibility and safety 	Progress toward the BSIP targets by 2025 <ul style="list-style-type: none"> • Bus patronage of 2019 levels plus 15% • 95% Punctuality • 99.5% reliability • 10% decrease in bus journey times • 55% of housing on core network • 60% employment on core network 	Head of Passenger Experience - Fares, ticketing and information Head of Mobility Services – network, accessibility		<ul style="list-style-type: none"> • BSIP now provisionally awarded subject to formal adoption of Enhanced Partnership. • Mayor's Fares initiative planned to commence early September • Target to start to deploy BSIP network funding from March 23 in line with end of Govt covid recovery funding. • Commercial local bus market remains very volatile. 	<ul style="list-style-type: none"> • Accessibility and connectivity is considered as part of future local bus network design. • EQIA process is implemented for significant changes to service levels.

Creating an accessible, clean & customer focused transport system

Business plan objective		2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
T7	Ensure efficient delivery of Combined Authority transport services.	<p>Reduce cost per trip per passenger on tendered bus service through increased patronage</p> <ul style="list-style-type: none"> Value for money on bus contract costs (£ per km) Reduce transaction cost for pass issuance, MCard sales, Travel enquiries, school transport Maximum 10% overhead cost on the operation of tendered services, school transport and MCard sales. 	<p>Head of Mobility Services – network, accessibility</p> <p>Head of Passenger Experience - Fares, ticketing and information</p>	Develop a database of characteristics of service users by introducing additional questions on application.		<ul style="list-style-type: none"> Significant cost escalation together with reduced fare revenues in bus market is feeding through to CA cost pressures as reported to July Combined Authority. Ongoing threat of bus service cuts, partly mitigated by Government extending funding. This work will therefore focus on ensuring efficiency to manage the cost growth. 	<ul style="list-style-type: none"> Accessibility and connectivity is considered as part of future local bus network design.
T8	Consistent delivery of customer service to transport users.	<ul style="list-style-type: none"> Volume stats on service use (as currently reported to Transport Committee) Service delivery stats Metroline call handling Time taken to deliver passes Digital service availability 	Head of Passenger Experience - Fares, ticketing and information	<ul style="list-style-type: none"> Develop a database of characteristics of service users by introducing additional questions on application. 		<ul style="list-style-type: none"> New Head of Passenger Experience in post and further updates and progress will be provided in Quarter 2. 	<ul style="list-style-type: none"> The development of a database of characteristics of service users in currently being explored and progress will be reported on in subsequent quarters.
T9	Delivery of Bus Enhanced Partnership.	<ul style="list-style-type: none"> The Enhanced Partnership Plan sets out a programme for establishing the Enhanced Partnership 	Director Transport & Property Services	<ul style="list-style-type: none"> Assessment of service provision by Indices of Multiple Deprivation demographic analysis. 		<ul style="list-style-type: none"> Draft Enhanced Partnership Scheme for delivering the Bus Service Improvement Plan in formal consultation stage. 	<ul style="list-style-type: none">
T10	Annual expenditure of transport infrastructure projects / programmes.	<ul style="list-style-type: none"> Transport 2022/23 spend achieved in accordance with agreed target of £90m (WY+TF) 	Head of Transport Implementation	<ul style="list-style-type: none"> N.A. – objective is spend only 		<ul style="list-style-type: none"> WY + TF: £12,590,133 LPTIP: £247,210 IBT (CA Legacy projects): £610,618 Active Travel: £1,293,551 New Station Fund: £2,251,228 Total: £16,992,739 <p>Rated amber because it is behind the spend trajectory, and there are wider risks due to pressures on resources generally</p>	<ul style="list-style-type: none"> N.A. – this objective is spend only

Creating an accessible, clean & customer focused transport system							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
T11	Continue delivery of transport infrastructure projects / programmes.	<ul style="list-style-type: none"> 15 x Outline Business Cases approved 14 x Full Business Cases approved 5 x projects start on site 1 project complete on site 	Head of Transport Implementation	<ul style="list-style-type: none"> Projects develop inclusive stakeholder plans that include a variety of accessibility groups, community groups, user groups, etc 		<ul style="list-style-type: none"> 2 x Outline Business Case approved 1 x FBC approved 1 x project started on site 5 x projects completed on site 	<ul style="list-style-type: none"> All projects undertake Equality Impact Assessments, which are appraised as part of the relevant part of the Assurance Framework.

Supporting community safety & accountable, proactive policing							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
S1	Delivery of the Mayor's Police and Crime Plan: Strategies (including Women and Girls).	<ul style="list-style-type: none"> Establish Mayoral strategies on the Safety of Women and Girls, West Yorkshire Place, Responding to Multiple and Complex Needs, Vulnerability and Safeguarding, Victims and Witnesses by March 2023. 	Head of Policing and Crime	<ul style="list-style-type: none"> Public consultation is representative of the communities in West Yorkshire (Equality, Diversity and Inclusion data is collected and analysed) Strategies have core EDI theme, mirroring the Police and Crime Plan including tackling racial disparities. 		<ul style="list-style-type: none"> Commissioning Strategy Co-design events completed in each District. Drafting underway and launch planned for September. 	<ul style="list-style-type: none"> Commissioning Strategy Co-design includes ensuring our commissioning approach is fair and equal, furthers equality, diversity and inclusion and does not disadvantage communities.
S2	Delivery of the Mayor's Police and Crime Plan: Performance Framework.	<ul style="list-style-type: none"> Implement new performance framework for Police & Crime plan (as set out in the Police and Crime plan.) 	Head of Policing and Crime	<ul style="list-style-type: none"> Monitoring police force representation: <ul style="list-style-type: none"> Increase proportion of workforce from ethnic minorities Increase proportion of female officers Monitor ethnic disparities in police activity and hold the Chief Constable to account where these are identified 		<ul style="list-style-type: none"> Revised Performance Framework for the PCP Plan 21-24 implemented through the performance monitoring report and the Performance Scrutiny Meeting (PSM). Priority dashboard taken to Partnership Executive Meeting to facilitate partner co-ordination and oversight. 	<ul style="list-style-type: none"> Workforce paper details progress against Mayoral recruitment pledge. Analysis of disproportionate protected characteristics police activity scrutinised at Community Outcomes Meetings and PSM. Increase proportion of workforce from ethnic minorities – 7.2% at June 2022. A 0.8% increase on previous 12 months (June 2021). Increase proportion of female officers – 36.7% at June 2022. A 1.4% increase on previous 12 months (June 2021).
S3	Commission targeted services to improve community safety and support victims of crime.	<ul style="list-style-type: none"> Commission evidence-based services for victims which represent value for money, focussed on outcomes, and hold providers to account. 	Head of Policing and Crime	<ul style="list-style-type: none"> To establish a key set of Equality, Diversity and Inclusion performance measures, ensuring our services meet needs of diverse users. 		<ul style="list-style-type: none"> EDI performance monitoring reviewed and aligned to EDI Toolkit 	<ul style="list-style-type: none"> EDI Assessment toolkit under development to be launched in Aug 2022 to support all commissioned providers to undertake and provide assessments against funded activity.

Supporting community safety & accountable, proactive policing							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
S4	Through the Violence Reduction Unit, identify, understand and respond to tackling serious violence	<ul style="list-style-type: none"> Ensure delivery of Home Office VRU key aims to support a reduction of serious violence with an early intervention, public health approach. Ensure delivery of the VRU Response Strategy. Ensure community voice is representative across VRU activity 	Director of the Violence Reduction Unit	<ul style="list-style-type: none"> Monitor VRU Early Intervention programme attendee figures and reach. VRU Decision making include EqIA's VRU engagement is representative of the community. The Community are involved in VRU decision making. 		<ul style="list-style-type: none"> Home office key aims identified in new home office bid and are currently on track Needs Assessment & Responses strategy developed and implemented Delivery plan and intervention programmes running Research and evaluation programmes continue Community co-production development in progress Partnership arrangements and governance in place 	<ul style="list-style-type: none"> EDI measures captured as part of home office monitoring/returns process Equality Impact Assessment (EqIA) process in place for VRU decisions ensuring our decisions are fair and equal, furthers equality, diversity and inclusion and does not disadvantage communities. VRU Engagement strategies in place to ensure community representation.

Championing culture, sport & creativity							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
C1	Progression of British Library North business case through the Assurance Framework.	<ul style="list-style-type: none"> Approval of 1 Outline Business Case by 31st March 2023 	Head of Economic Implementation	<ul style="list-style-type: none"> Creating an inclusive and diverse learning and cultural space for all of the region 		<ul style="list-style-type: none"> Delayed due to cost escalation and consequential need for programme review Officers are working proactively alongside all partners & looking at options to move the project forward to the next stage. 	<ul style="list-style-type: none"> Delayed due to cost escalation and consequential need for programme review.
C3	Develop and implement a Creative New Deal and shape interventions to deliver it to support in part more inclusion and diversity in the region.	<ul style="list-style-type: none"> Culture framework developed with a planned pipeline of work created by Autumn 2022. To enable increase in % participation in culture events from people from diverse and disadvantaged backgrounds. 	Head of Business, Innovation, Skills and Culture Policy	<ul style="list-style-type: none"> Culture framework developed with a planned pipeline of work created. To enable increase in percentage of participation in culture events from people from diverse and disadvantaged backgrounds. [% target to be selected as part of the culture framework development] 		<ul style="list-style-type: none"> Culture, Heritage and Sport Framework is out for public engagement, with Equality Impact Assessment (EQIA), and a strategy for reaching seldom-heard groups. Final framework version to be approved by Culture Committee and published Nov 22, with pipeline of work covered by Business Case approved by April 22. 	<ul style="list-style-type: none"> The Culture, Heritage and Sport Framework is available in 4 languages, easy read format, and British Sign Language (BSL) (forthcoming). Framework includes EDI measurement: "The number of people engaging with culture, heritage and sports activity (including young people), and whether they reflect the diversity of our communities." Pipeline of work is in progress (3 x business cases approved), with Implementation Programme in development.

Championing culture, sport & creativity							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
						<ul style="list-style-type: none"> Bradford Literature Festival (with strong EDI focus) delivered, pending evaluation. EDI evaluation included in Year of Culture business cases. 	
C4	Establish a Creative Catalyst to help drive growth and establish an ecosystem for creative businesses.	<ul style="list-style-type: none"> Support 100 Creative and Cultural industries businesses. 	Head of Trade & Investment	<ul style="list-style-type: none"> Within the target, support over 50% of these businesses from disadvantaged/ diverse backgrounds or hard to reach communities. 		<ul style="list-style-type: none"> 26 businesses currently on Creative Accelerator. 942 days of work across 13 businesses and 22 projects supported via TV and Film Development Fund. Cohort 2 of Mayor's Screen Diversity programme (Beyond Bronte's) in delivery. 	<ul style="list-style-type: none"> The Mayor's Screen Diversity Programme supported 58% women, 50% BAME and 33% people with disabilities and runs until November 2022. Export support – tendered. Creative Collectives will boost creative ecosystem by supporting a bespoke programme of diversity focussed events, ie Leeds Queer Film and TV Festival and other districts events.

Driving economic growth & innovation to enable good jobs							
Business plan objective	2022/23 Target	Owner	Equality, Diversity and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress	
J1	Fair work charter launched and business sign-up to charter.	<ul style="list-style-type: none"> Consultation undertaken March/April 22. Charter launched summer 22. 	Lead Policy Manager	<ul style="list-style-type: none"> Consultation is representative (EDI data collected and analysed) EDI commitments for employers embedded into charter 		<ul style="list-style-type: none"> Delay in undertaking analysis of consultation responses due to an unresponsive market and a pause in commissioning specialist support needed for the next phase, including implementation design, due to capacity constraints within procurement function. 	<ul style="list-style-type: none"> One of the key drivers of the Charter is to make all workplaces in West Yorkshire more inclusive. The project is being driven by a Steering Group which is diverse including in terms of age, ethnicity, gender, and physical disability Public consultation responses included the following results: more women than men responding; 10% of respondents were non-white; and one third of respondents had a physical or mental health condition or illness.

J2	Develop a pipeline of new business interventions that meet our strategic needs and address the challenges of the region.	<ul style="list-style-type: none"> Investment plans for business and innovation developed by Autumn 2022 that meet the needs of the region in partnership with the business community. 	Head of Business, Innovation, Skills and Culture Policy	<ul style="list-style-type: none"> New measures developed to include a focus on businesses led by people from diverse and deprived backgrounds. Improving productivity and access to good jobs, will support the investment priority outcomes and will be reported through the state of the region report e.g. quality of work 		<ul style="list-style-type: none"> Pipeline developed and agreed by Business Economy and Innovation Committee (BEIC). Work underway to prioritise interventions and take through assurance processes. Economic plan is being developed with a view to publishing in March 2023 Pipelines developed and signed off by BEIC. Work to develop specific interventions underway for innovation, for business support and to support businesses reduce their carbon emissions. Approval process being determined for Shared Prosperity Fund 	<ul style="list-style-type: none"> Growth service have been monitoring interactions with diverse and deprived groups. We have written in more robust monitoring into all of the new strategic programs.
J3	Deliver a revised and refreshed Growth Service model, with greater focus on reaching a more diverse range of SMEs (including social enterprises and co-ops), and with an enhanced approach to using data & intelligence to target support at specific groups and in specific districts.	<ul style="list-style-type: none"> 3,000 SMEs supported . 	Head of Business Support	<ul style="list-style-type: none"> 10% with at least one BAME decision-maker 15% with at least one Female decision-maker 25% in 20% most deprived on IMD 		<ul style="list-style-type: none"> 1262 SME's Supported 42% of Annual Target, which demonstrates ongoing high demand for support from businesses SMEs supported via the current Growth Service Gateway, events and via the support of Growth Managers, as well as via products delivered and/or funded by the CA. Business case in development and progressing through the CA Assurance Framework to implement ongoing improvements to the service in terms of reach, visibility, product range and use of digital tech. 	<ul style="list-style-type: none"> Ethnic Minority 33.9% Female 50.9% 20% Most deprived 35.0% Protected characteristics data now being collected for all business support enquiries & interactions. The above figures on ethnicity, gender and disability relate to the businessperson leading the enquiry / interaction with the service. This is typically the business owner or another key decision-maker in the business. Good progress to date on all EDI targets, but recognise more still needs to be done to broaden the reach of the service.
J4	Support firms to recover, build resilience and grow in response to the ongoing impacts of COVID-19, EU Exit & global events through access to finance and good	<ul style="list-style-type: none"> 1500 SMEs supported intensively to build resilience and grow. 	Head of Business Support	<ul style="list-style-type: none"> 25% in 20% most deprived on IMD 		<ul style="list-style-type: none"> 350 SME's Supported 23% of Annual Target, which is just behind profile for the more intensive interactions, such as grant investment and coaching / mentoring, but this is typical for quarter one and is expected to increase through the year. Support is being provided to businesses with access to finance, 	<ul style="list-style-type: none"> 27.4 in 20% most deprived on IMD Decent progress to date on engaging with those businesses located in the 20% most deprived parts of the country as set out by the IMD.

	quality advisory support (public and private).					innovation and tech adoption, business planning, resource efficiency, sustainable & active travel, and business start-up.	
J5	Deliver Workstreams 2 and 3 of the 'Ladder of Enterprise Support', focussed on a universal offer for any person in WY who wants to start a business, and a more bespoke offer for a smaller number of high growth innovation-led enterprises with the potential to achieve significant economic, social and environmental returns. Strong focus on ED&I in terms of outreach, marketing and target outcomes.	<ul style="list-style-type: none"> 500 pre-start & start-up firms supported. 	Head of Business Support	<ul style="list-style-type: none"> 50% Female, 20% BAME (30% for Workstream 3), 3% of people supported on the Programme will self-declare as Disabled (for Workstream 3 of the programme, the figure will be 5%). 		<ul style="list-style-type: none"> 92 pre-start & Start-up firms supported 18% of annual target Below profile but the pipeline of new clients is building and the numbers joining the programme are expected to increase throughout the rest of the year. Over 400 enquiries about the programme have been received, but the 92 only relates to those that have accessed the support to date. The LA-employed Start-Up Managers are now all in post and are driving new clients to the support available. A broader range of referrals are now being received via the private and third sectors, as well as via complementary products such as ADventure and Start-Up Loans. 	<ul style="list-style-type: none"> Female 58.5% Ethnic Minority 32.5% Disability 8.4% Good progress to date on meeting the EDI targets, which are set out clearly in the contracts with the main providers on the programme. Referrals into the programme from the supply chain of the primary contractor are contributing to the progress to date. These include Inspired Neighbourhoods, Airedale Enterprise Services, Barca Leeds and Paddock Trust.
J6	Develop a compelling narrative for Innovation in West Yorkshire to secure a future innovation deal opportunity which builds on the strengths and opportunities of the entire region (distinct towns, cities and places and people and the role of innovation within that).	<ul style="list-style-type: none"> Agreed by Autumn 2022. 	Head of Business, Skills, Innovation and Culture Policy	<ul style="list-style-type: none"> New measures in the deal to be developed to include a focus on businesses led by people from diverse and deprived backgrounds. The deal will focus on sectors that have wider societal benefits, such as health technology that ultimately supports improved health outcomes. Targeting innovation investment across the region in driving up improved EDI outcomes which will be reported through the state of the region report e.g. Entrepreneurship/ start ups 		<ul style="list-style-type: none"> Working group established to progress this. Dependent on both the WY vision/ plan being developed and the Economic Plan so will be later than originally planned. 	<ul style="list-style-type: none"> Focus will be on innovation for everyone (inclusive innovation).

J7	Improve the export performance of the region and encourage businesses to internationalise	<ul style="list-style-type: none"> 350 businesses assisted with overseas trade initiatives. 	Head of Trade & Investment	<ul style="list-style-type: none"> Targeting 10% of businesses supported be those that are traditionally excluded from export activity, e.g. female owner/ operated and BAME led businesses. 		<ul style="list-style-type: none"> 40 businesses assisted by T&I via initiatives like the Alibaba Group and UK Israel FTA roundtables and Export Academy sessions. A number of trade initiatives which relate to the new international trade strategy will assist this target to be met in 2022/23. 	<ul style="list-style-type: none"> The next iteration of the international trade strategy includes the delivery of interventions that assist businesses that are disadvantaged or disproportionately impacted by the new trading environment, ie female led and BAME businesses.
J8	Attract, grow and retain investment in West Yorkshire	<ul style="list-style-type: none"> 2,000 jobs created and safeguarded. 	Head of Trade & Investment	<ul style="list-style-type: none"> Targeting all new jobs created to be paid above the national average salary. 		<ul style="list-style-type: none"> 7 new jobs created in total in Q1. A strong pipeline exists. If investor confidence remains strong, we envisage hitting target. 	<ul style="list-style-type: none"> New jobs connected to 2 investment projects, 1 landing in Leeds and 1 in Bradford. All jobs created pay above the national average.
J9	Deliver West Yorkshire Business Accelerator Fund	<ul style="list-style-type: none"> Launch of fund and Investment Programme by Foresight 250 Jobs created over the life of the fund, 200 jobs safeguarded. 21 businesses invested in with target to become net zero by 2038. 	Head of Commercial Development & Investment	<ul style="list-style-type: none"> The Fund will be an Ethical, Social and Corporate Governance Fund, with applicant businesses being asked to complete an ESG questionnaire to measure their credentials across a broad range of measures including: <ul style="list-style-type: none"> Environmental impact and track record Whether the business is an accredited Real Living Wage employer The gender and ethnicity of employees The gender and ethnicity of Board Members <p>The following KPI's will be monitored.</p> <ul style="list-style-type: none"> % of boards that are all female teams % of boards that are all male teams % of boards that are mixed gender teams % of boards with BAME representation % of boards with 100% BAME representation 		<ul style="list-style-type: none"> Limited Partnership Agreement signed in July 2022. Initial investment has been made which is for £ 2million in a Bradford Based Business. 	<ul style="list-style-type: none"> Outcomes and EDI measures should become visible at initially quarterly reporting session which is to held in November 2022.

Enabling a diverse, skilled workforce & accessible learning for all

Business plan objective		2022/23 Target	Owner	Equality, Diversity, and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
W1	Develop a future pipeline for skills investment and implement the Employment and Skills Framework, including a Digital framework and digital skills plan.	<ul style="list-style-type: none"> Development of a skills pipeline and investment plan. Including the development of the digital skills plan by Autumn 2022. 	Head of Business, Innovation, Skills and Culture Policy	<ul style="list-style-type: none"> New plan includes how we will improve access to digital skills for those from deprived communities and from diverse backgrounds. New plan and interventions will focus on the investment priority outcomes and will be reported through the state of the region report e.g. People with no / low qualifications and people without basic digital skills 		<ul style="list-style-type: none"> Pipeline development in progress – early consultation with Employment and Skills Committee (ESC) has taken place, with paper in next steps to go to October ESC meeting Business case in development for the next programme to follow the Employment Hub Digital Skills Framework was endorsed by ESC and will go to LEP and CA in Autumn 	<ul style="list-style-type: none"> Employment Hub, and what will follow, is a universal service with the following priority groups low paid, low skilled and unemployed whilst others chose a mix of young people, SEND, employed, economically inactive and over 50s. EDI level programme targets to be agreed with LAs in August. Digital inclusion is one of the four key priorities of the plan, this will be measured by population with Essential Digital Skills (EDS)
W2	Lead work with the Green Jobs Taskforce to produce a delivery plan for the creation of 1,000 green jobs and skills transition to net zero.	<ul style="list-style-type: none"> Green jobs taskforce to produce workable and socialised recommendations by January 2023 to develop green skills in the region. 	Head of Business, Innovation, Skills and Culture Policy	<ul style="list-style-type: none"> Green jobs workstreams to include focus on individuals from deprived and diverse backgrounds being part of the taskforce. Creation of green jobs will support the investment priority outcomes and will be reported through the state of the region report 		<ul style="list-style-type: none"> Funding for delivery or green skills programmes is being developed through Climate and Environment Action Plan SOBC. Draft recommendations will be taken to October Taskforce meeting ahead of full consultation Summer school activity has been commissioned to include student voice in the recommendations 	<ul style="list-style-type: none"> Equality Impact Assessment (EqIA) will be part of SOBC Consultation framework to be developed Activity has been commissioned for delivery by youth engagement organisations and including a requirement to reflect diversity
W3	Number of businesses supported to engage with employment and skills programmes	<ul style="list-style-type: none"> 266 (including 90 business volunteers in schools). 	Head of Employment and Skills	25% of businesses in most deprived on IMD		<ul style="list-style-type: none"> 49 businesses supported to date against a cumulative profile of 26 	<ul style="list-style-type: none"> 24% of the businesses are from businesses in most deprived IMD to date against a cumulative profile of 15%
W4	Number of adults supported to upskill, re-train or access employment/self-employment	<ul style="list-style-type: none"> 62,300 	Head of Employment and Skills	<p>For AEB:</p> <ul style="list-style-type: none"> 43% Learners from ethnic minority groups (WY demographic 20%) 23% Learners with learning difficulties and disabilities (match WY Demographic) 43% Unemployed Learners 67% Female learners <p>For non-AEB:</p> <ul style="list-style-type: none"> Ethnic minority – 20% 		<ul style="list-style-type: none"> 10,587 adults supported against a cumulative profile of 8,078 	<ul style="list-style-type: none"> 52% against cumulative profile of 43% 15% against cumulative profile of 23% 47% against cumulative profile of 43% 66% against cumulative profile of 67% 28% against cumulative profile of 20% 9% against cumulative profile of 23%* 65% against a cumulative profile of 50% Performance against our EDI ambitions is collectively above profile at end of Q1 apart from engaging with disabilities.

Enabling a diverse, skilled workforce & accessible learning for all

Business plan objective	2022/23 Target	Owner	Equality, Diversity, and Inclusion measure	RAG rating	2022/23 Target Progress	Equality, Diversity and Inclusion progress
			<ul style="list-style-type: none"> • People with disabilities – 23% • Women – 50% 			However this is due to some programmes reporting on this following quarter end and so data was not able to be reported in Q1 reporting'